



CARE/FERA PROGRAM APPLICATION  
Residential Customers

Form 79-1051

Choose the best rate plan for you. Learn more†.

**California Alternate Rates for Energy (CARE)**

[pge.com/care](http://pge.com/care) • 1-866-743-2273

The CARE program offers a monthly discount on PG&E bills for qualifying households. You can enroll by:

- Checking all the qualifying public assistance programs from which you, or someone in your household, receive benefits **OR**
- Checking the box that matches your household's total gross annual income.\*

Other qualifications include:

- Your monthly electric usage does not exceed six times the Tier 1 allowance.
- You are not claimed as a dependent on another person's income tax return other than your spouse.
- You do not share an energy meter with another home.
- You will renew your eligibility at least every two years.

**Family Electric Rate Assistance (FERA)**

[pge.com/fera](http://pge.com/fera)  
1-800-743-5000

If you do not qualify for the CARE program, you may still qualify for the FERA program, which offers a monthly discount on electric bills for households of three or more people with a slightly higher income than required for CARE.

See the FERA Income Guidelines listed here to find out if you qualify, and enroll by completing the included application.

†Learn more and get a personalized rate analysis at [pge.com/findrates](http://pge.com/findrates)

**How You Can Apply**

**Online:** Apply online for faster enrollment at [pge.com/care](http://pge.com/care)

**Phone:** Apply by calling 1-866-743-2273

**Email:** Take a picture or scan completed application and email this image to [CAREandFERA@pge.com](mailto:CAREandFERA@pge.com)

**Fax:** Send completed application to 1-877-302-7563

**Mail:** Send completed application to **CARE/FERA Program**  
P.O. Box 7979  
San Francisco, CA 94120-7979

TTY is available at 711 or 1-800-735-2929.

| <b>CARE/FERA Income Guidelines</b> (good until May 31, 2019) |   |                    |
|--|---|--------------------|
| <b>Number of People in Household</b>                         | <b>Total Gross Annual Household Income*</b> |                    |
|  | <b>CARE</b>                                 | <b>FERA</b>        |
| 1-2  | \$32,920 or less                            | Not Eligible       |
| 3  | \$41,560 or less                            | \$41,561–\$51,950  |
| 4  | \$50,200 or less                            | \$50,201–\$62,750  |
| 5  | \$58,840 or less                            | \$58,841–\$73,550  |
| 6  | \$67,480 or less                            | \$67,481–\$84,350  |
| 7  | \$76,120 or less                            | \$76,121–\$95,150  |
| 8  | \$84,760 or less                            | \$84,761–\$105,950 |
| Each Additional Person, add                                  | \$8,640                                     | \$8,640–\$10,800   |

\*Total gross annual household income includes all taxable and nontaxable revenues from all people living in the home, from whatever sources derived, including, but not limited to, wages, salaries, interest, dividends, spousal and child support payments, public assistance payments, Social Security and pensions, housing and military subsidies, rental income, income from self-employment and all employment-related, non-cash income

## Other Helpful Programs and Services

### Energy Savings Assistance Program

[pge.com/energysavings](http://pge.com/energysavings)

1-800-933-9555

This program provides energy-efficient home improvements and appliances at no cost to customers who qualify for CARE and rent or own a home that is at least five years old.

**Energy Savings  
Assistance Program™**

### My Account • [pge.com/myaccount](http://pge.com/myaccount)

Log in to My Account to sign up for billing and payment alerts, analyze your household's energy usage, pay your bills and learn more about your rate plan options.

### Budget Billing

[pge.com/budgetbilling](http://pge.com/budgetbilling)

1-800-743-5000

Your monthly bill will be averaged out to allow you to budget your energy costs and eliminate big payment swings.

### Medical Baseline

[pge.com/medicalbaseline](http://pge.com/medicalbaseline)

If you depend on life-support or other equipment due to medical needs, you may be eligible for additional energy at the lowest price through the Medical Baseline Program.

### Low Income Home Energy Assistance Program (LIHEAP) • 1-866-675-6623

If you spend a high percentage of your income on energy bills, you may be eligible to receive financial assistance and weatherproofing services through this program administered by the California Department of Community Services and Development.

### Universal Lifeline Telephone Service (ULTS)

Get discounted telephone access when you meet similar income guidelines as the CARE program. To learn more, contact your local phone service provider.





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## Household Qualification

Fill out Section 2A **OR** Section 2B.

**2A Public Assistance Programs:** Check all the programs in which you, or someone in your household, participate.

- Low Income Home Energy Assistance Program (LIHEAP)
- Women, Infants, and Children (WIC)
- CalFresh/SNAP (Food stamps)
- CalWORKs (TANF) or Tribal TANF
- Head Start Income Eligible (Tribal only)
- Supplemental Security Income (SSI)
- Medi-Cal for Families (Healthy Families A&B)
- National School Lunch Program (NSLP)
- Bureau of Indian Affairs General Assistance
- Medicaid/Medi-Cal (under age 65)
- Medicaid/Medi-Cal (age 65 and over)

**If you checked any of the boxes in this section, skip to Section 3.**

**OR**

## 2B Household Income

If you did not check any of the boxes in Section 2A, please add up all the income from every household member and check the box below that matches your household's total annual gross income.

I am currently on a fixed income and receive income or benefits from one or more of the following: pensions, Social Security, SSP or SSDI, interest/dividends from retirement accounts, Medicaid/Medi-Cal (age 65 and over) or SSI.

### My household income is:

- \$0-\$32,920
- \$32,921-\$41,560
- \$41,561-\$50,200
- \$50,201-\$51,950
- \$51,951-\$58,840
- \$58,841-\$62,750
- \$62,751-\$67,480
- \$67,481-\$73,550
- \$73,551-\$76,120
- \$76,121-\$84,350
- \$84,351-\$84,760
- \$84,761-\$93,400
- \$93,401-\$95,150
- \$95,151-\$102,040
- \$102,041-\$105,950
- Other \$ \_\_\_\_\_

**3****Your Declaration**

By signing this declaration, I certify that the information I have provided in this application is true and correct.

I acknowledge that I have read and understood the contents of this application. I also agree to follow the terms and conditions of the CARE or the FERA program, including the following:

1. I am not claimed as a dependent on another person's income tax return other than my spouse.
2. I am not knowingly sharing an energy meter with another home.
3. I will notify PG&E if my household is no longer eligible for the CARE or FERA discount.
4. I understand I may be required to provide proof of household income.
5. I understand I may be required to participate in the Energy Savings Assistance Program.
6. I understand I may be removed from the CARE program if my monthly electric usage exceeds six times the Tier 1 allowance.
7. I authorize PG&E to share my information with other utilities in order to facilitate enrollment in available energy management assistance and discount programs.
8. I will pay back the discount I have received if I provided false information to support my application for the CARE or the FERA program.

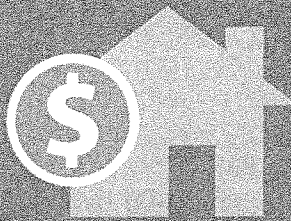
**X****Customer Signature****Date**

FOR INTERNAL USE ONLY

Fill in circle if you are a guardian or you have power of attorney.

We are excited to announce  
the launch of PG&E's  
new pilot program **SHARE**

Subsidized Housing Assistance  
Relief for Energy



The pilot program provides eligible participants with help paying their PG&E bills.\*

**How to get started:** Contact your leasing or housing specialist at your local Housing Authority to determine if you are eligible.

We will partner with you to get your gas/electric service restored if needed and determine the amount of support you are eligible for.

**You may be asked to provide the following:**

- PG&E account number or most recent PG&E bill
- 48-hour collection notice

\*Certain eligibility requirements may apply.

Program is available for customers in eligible counties through December 2019 or until funding is exhausted.

Households are eligible for one-time assistance in a 12 month period after Low Income Home Energy Assistance Program (LIHEAP) funds are exhausted.



Together, Building  
a Better California

## Tenemos el agrado de anunciar el lanzamiento del nuevo programa piloto de PG&E

Asistencia Energética para Viviendas  
Subsidias (Subsidized Electric  
Assistance for Rental Home/AIRSE)

El programa piloto les proporciona a los  
participantes que reúnan los requisitos  
ayuda para pagar sus facturas de PG&E.\*

**Para empezar:** Contacte a su especialista en  
arrendamiento o vivienda en la Autoridad de  
Vivienda de su localidad con el fin de determinar  
si usted reúne los requisitos.

Nos asociaremos con usted a fin de restituir su  
servicio de gas/electricidad de ser necesario y  
determinar la cantidad de apoyo para la que reúne  
los requisitos.

### **Podría pedírsele que proporcione lo siguiente:**

- Número de cuenta de PG&E o la factura de  
PG&E más reciente
- Un aviso de cobranzas de 48 horas

\*Se aplican algunos requisitos de elegibilidad.

El programa está a disposición de los clientes en condados que reúnan  
los requisitos hasta finales de diciembre de 2019 o hasta que se agoten  
los fondos.

Los hogares reúnen los requisitos para recibir asistencia en una sola  
ocasión en un periodo de 12 meses después de que se hayan agotado  
los fondos del programa Low Income Home Energy Assistance  
Program (LIHEAP).